IBDL Core Business System — Core Functions by User Type

# 1️⃣ System Admins (Super Admin, QA Admin, Examination Admin, Assessment Admin, eLearning Admin, CMS Admin)

## Super Admin

• Manage system settings and configurations

• Manage all users and roles

• Access and monitor all modules and data

• Manage notification templates

• View audit logs and system reports

## QA Admin

• Review and approve/reject accreditation applications

• Monitor accreditation workflow and processes

• Generate accreditation reports

## Examination Admin

• Manage and approve exam bookings

• Monitor ongoing exams

• Handle exam results and certifications

• View and generate exam reports

## Assessment Admin

• Manage question banks

• Configure exam rules

• Manage assessments and versions

• Review assessment performance analytics

## eLearning Admin

• Manage courses and learning content

• Upload SCORM and media content

• Monitor learning progress reports

• Handle course versioning and updates

## CMS Admin

• Manage website content and pages

• Post blogs and announcements

• Update public information on the portal

# 2️⃣ Partners

## Training Center

• Apply for accreditation

• Manage accreditation application and status tracking

• Manage own profile and center details

• Access trainee performance reports

## Testing Center

• Apply for accreditation

• Manage accreditation status and profile

• Approve or reject exam bookings

• Manage exam schedules and assigned exams

## Trainer

• Apply for accreditation

• Manage profile and accreditation status

• Access assigned courses

• Monitor trainee performance and progress

## Corporate Account

• Manage corporate account profile and details

• Manage employees (add/edit/delete)

• Book exams for employees

• Monitor exam bookings and employee progress

• Access corporate reports and analytics

# 3️⃣ End Users — Individual Trainee

• Manage personal profile and account settings

• View purchased kits and activation status

• Access assigned e-learning content

• Track learning progress and completion

• Book certification exams

• View exam booking status and results

• Access certification and download results